

Our Ref.: JLL/CYBT/2024/C/1406

22<sup>nd</sup> March 2024

**Notice to  
All Tenants at The Cyberport**

Dear Sir/Madam,

**Cyberport – Notification of Scheduled Maintenance for Network Enhancement**

As part of our continuous improvement efforts to ensure the performance of Cyberport's IT&T network infrastructure, our network operation contractor NOC has arranged a maintenance window to enhance Cyberport Infrastructure with details as follows:

**Affected period:**

28<sup>th</sup> March 2024 (Thursday) 21:00hrs to 23:59hrs

(There will be intermittent interruptions of a few minutes and reconnection may be required during this period)

**Affected services:**

The users may experience service interruption on the following Wi-Fi accesses will be affected.

Wi-Fi SSID:

- Cyberport\_OpenWifi

Location:

- Cyberport all areas

We apologize for any inconvenience that may have caused and thank you for your kind support to make Cyberport a better place. Should you have any enquiries, please feel free to contact our network operation contractor NOC at 8100 9503.

Yours faithfully,

**Cyberport Facilities Management Office**

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Welcome to use Cyberport Customer Service Portal!

<https://service.cyberport.hk/csp>

